

C A No. Applied For
Complaint No. 39/2026

In the matter of:

Mohd Raisuddin

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. I.U.H. Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Sachin, Ms. Monika Sharma, Ms. Chhavi Rani
& Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 25th August, 2026
Date of Order: 31st August, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8008114254 at premises no. R-245, Old No.16, Ramesh Park, Laxmi Nagar, Delhi-110092, but application of the complainant for new electricity connection was rejected by OP on grounds of "Fire Safety Clearance Required for building height (building G+5) and common area connection not feasible".

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CGRF BYPL

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection for 1 KW Load for alleged common area (staircase) at premises bearing no. R-245, Old No.16, Ramesh Park, Laxmi Nagar, Delhi-110092 vide application no. 8008114254.

It is further stated that according to the site inspection dated 09.01.2026, it was found that the said building is exceeding 15 meters in height, therefore, Fire Safety Clearance/ NOC from the competent authority is mandatory. Also the complainant has not demonstrated that the wiring is independent and separately metered for common usage. It is further stated that there are already 2 connection sanctioned in the name of the complainant bearing Meter Nos. 35485981 and 55281765. It is apprehended that the connection sought in the name of "common area" may be in fact be intended for individual consumption (Fifth Floor). Also the complainant has to submit NOC from all existing occupants/ owners so as to avoid inter se disputes and unauthorized usage.

3. The complainant has not filed rejoinder.
4. In view of the facts and circumstances of the case, the submissions made by the parties, the NOC filed by the complainant from the other occupants of the premises and the material placed on record, this Forum is of the considered view that the grievance of the complainant deserves to be allowed, subject to appropriate safeguards.

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5. The complainant has sought a 1 KW electricity connection for common-area/staircase usage at premises bearing no. R-245, Old No.16, Ramesh Park, Laxmi Nagar, Delhi-110092. During the course of arguments, the complainant has also filed NOCs from the other occupants of the premises. The apprehension of the OP regarding possible misuse of the proposed connection can adequately be addressed by obtaining an appropriate indemnity/undertaking from the complainant.

ORDER

The complaint is allowed and the OP is directed to release the electricity connection against request no. 8008114254 for the stated purpose of common-area/staircase usage, subject to fulfillment of the applicable technical and commercial requirements and submission by the complainant of an indemnity bond/undertaking to the satisfaction of the OP.

The indemnity bond/undertaking shall specifically provide that the electricity connection shall be used only for the common area/staircase of the premises and shall not be used for any individual/domestic/commercial consumption or for any purpose other than the purpose for which the connection is sanctioned.

It is further directed that, in the event the said meter/connection is found to be used for any purpose other than the permitted common-area usage, or in case of any unauthorised use/misuse of the connection, the OP shall be at liberty to take appropriate action against the complainant in accordance with law and the applicable rules and regulations, including disconnection/assessment or any other action permissible under the applicable provisions.

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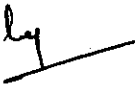
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The OP shall process and release the connection after completion of the requisite formalities and verification of technical feasibility, without insisting upon any requirement which has already been complied with by the complainant.

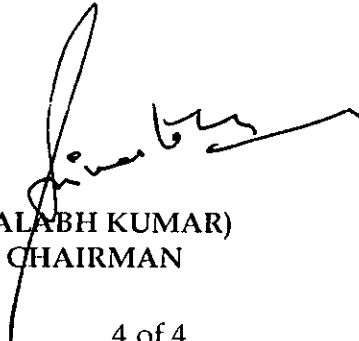
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


31/8/26
(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN
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